

**THE EMERGENCY
PLANNING SOCIETY**



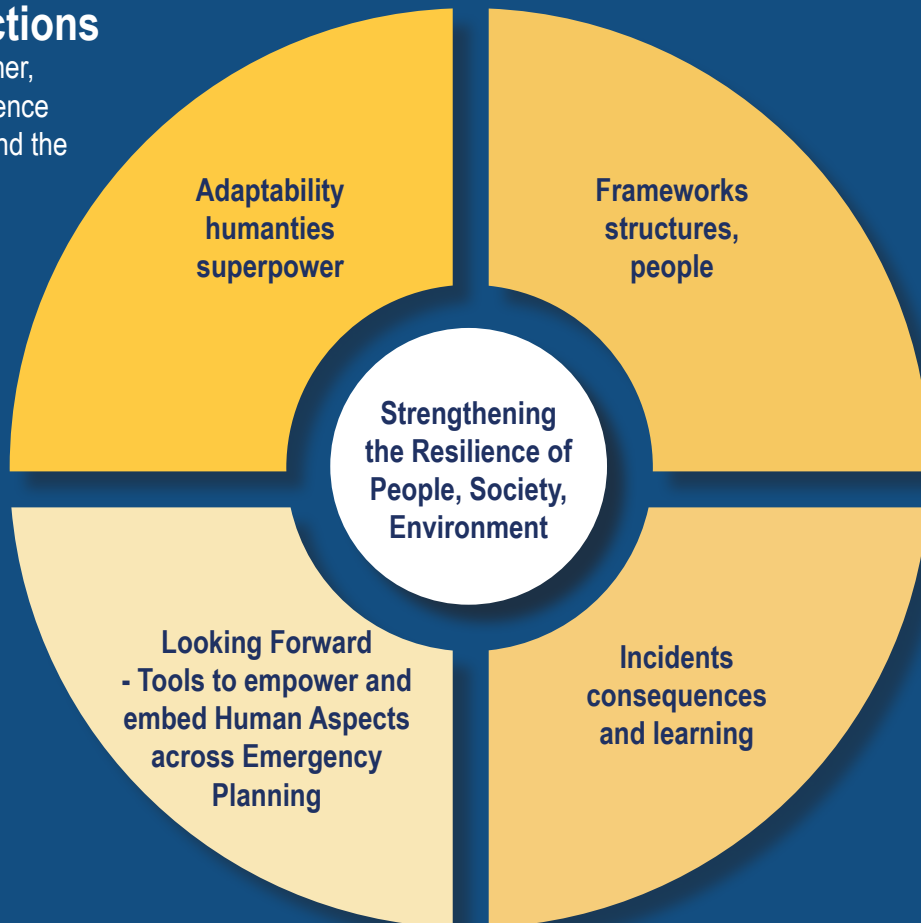
A journey of adaptability

Celebrating 30 Years of Emergency Planning & Resilience

7 - 8 November 2023

2 days, 4 sections

– when joined together,
strengthen the resilience
of people, society, and the
environment.





Introduction

Resilience is people's ability to successfully adapt and grow following challenging situations. Over the last 30 years, this ability has often been tested and subsequently amply demonstrated. But what have we learnt from these experiences is the legislation we have in place fit for purpose, do our current structures support the needs of modern-day society and what can we do to ensure we continuously adapt to the diverse needs of people?

Bouncing forward, rather than bouncing back, into new realms and learning to be more adaptable as our circumstances evolve and change supports stronger resilience, and in turn should better equip us for the challenges of the next 30 years.

The past doesn't equal the future, the world is changing and the ability and need for adaptability to "*change with the times*" is key.

Our conference programme takes us on a journey of discovery from frameworks to new approaches, from adapting learning from the past to face the new challenges of the future.

Each session of the conference will be facilitated by highly experienced and knowledgeable individuals who will guide the conversation between the audience and the speakers. Time will be allocated at the end of each session for further exploration of learning.

For those who have registered and attend a link to Interviews and recordings of some of the speaker sessions will be made available along with opportunities for developing learning further.

EPS CPD hours and points are also available for attendance at the conference as follows:

- ▶ Full Day Conference
- ▶ 6 CPD hours
- ▶ Up to 3 CPD points

There will also be opportunities to achieve CPD from reflective logs and additional learning following the conference.



Day delegate rate also includes:

- ▶ Freshly brewed coffee & tea with fresh pastries upon arrival
- ▶ Mid-morning freshly brewed coffee & tea with biscuits
- ▶ Afternoon freshly brewed coffee & tea with cake
- ▶ 2 Course chef's choice working buffet lunch
- ▶ Unlimited filter water
- ▶ Delegate stationary
- ▶ Wi-fi

Awards and Dinner Dance

The EPS Awards and Dinner Dance will feature a welcome drink on arrival, 3 course seated dinner with coffee and the opportunity to celebrate successes with colleagues and to dance the night away or at least until midnight. There will be a pay bar.

Dress Code for the Awards and Dinner Dance is as follows:

- ▶ Cocktail/business casual.

Please ensure you advise us of any dietary requirements.

Venue

[Link to the venue, with location map, etc. can be found here \[Mercure Manchester Piccadilly Hotel\]\(#\)](#)

Wifi is available throughout the hotel. Car parking at the hotel car park is subject to availability and charged at the following rates:

- £8.00 for half day (up to 4 hours)
- £15.00 per day parking (4-10 hours)
- £20.00 for overnight parking (24 hours)

There are many other places to stay near the venue.



Tuesday 7th November

08:00 – 09:00 **Registration, coffee and exhibitors stands**

09:00 – 09:15 **Welcome & Introduction**

Frameworks structures and society

09:15 – 09:45 **Keynote - Mary Jones**, Head of Resilience, Resilience Directorate, **Cabinet Office**
Delivering the UK Government's Resilience Framework

As we approach the first anniversary of the publication of the UK Government's Resilience Framework, Mary Jones, the UK Government's Head of Resilience, will reflect on progress to deliver the Framework and enhance the UK's resilience.

09:50 – 10:20 **Mainstreaming resilience - Paul Phipps-Williams** *is Head of Local Resilience Delivery at DLUHC*

The UK Government Resilience Framework committed to significantly strengthening local resilience forums in England. The government's eight pilot areas will test stronger arrangements for multi-agency leadership, accountability and the integration of resilience into place-based policy. But what does integration mean in practice? This session will discuss the Government's ambition to make resilience an integral part of local life, seen as vital to the success of local priorities.

10:30 – 10:45 **Facilitated Q & A and discussion**

10:45 – 11:15 **Break and exhibition**

11:15 – 11:45 **Operationalising whole-of-society resilience for society and business - Andrew McClelland and Róisín Jordan.**
University of Manchester

We will discuss the latest research, practice, and learning on how to operationalise societal resilience. This will include an overview of the National Consortium for Societal Resilience's [UK+] Strategy and Manual to Create a Local Resilience Capability, and research insight on the role of "essential" businesses as lead actors in local, regional, and national efforts to improve the resilience of society.

11:45 – 12:15 **Whole of society approach - International Perspectives - Marcus Oxley** *Senior Risk and Resilience Consultant, Founder Global Network for Disaster Reduction*

Concepts, context and rationale; lessons from past experiences - critical issues and challenges, opportunities and entry points; relevant to emergency planning and strengthening societal resilience.

12:15 – 12:30 **Facilitated Q & A and discussion**

12:30 – 13:30 **Lunch and exhibition**

Incidents, consequences and learning

13:30 – 14:00 **Keynote**

14:00 – 14:30 **Hitting the right note - Amanda Coleman** *Director and founder of crisis communication consultancy. Amanda Coleman Communication Ltd*

Finding the right words when an emergency happens is critical. At the start it is essential for protecting lives, but it is also critical when helping people to make sense of what has happened. In this session, crisis communication author and consultant Amanda Coleman, chair of Comms PWG, will talk about what makes successful messaging, how it can be enhanced and what happens when things go wrong. Using recent case studies and her own experience in crisis communication management, Amanda will provide tips on effective messaging.

14:30 – 14:45 **Facilitated Q & A and discussion**

14:45 – 15:15 **Break exhibition**

15:15 – 16:00 **Developing emergency managers: the MoD challenge at home and abroad for CBRN**
Lt Col Rupert Clements *Joint Regional Liaison Officer, C-CBRN Policy and Assurance*

16:00 – 16:45 **Topics will include**

- ▶ Human Aspects and Community Resilience Some Key Learning
- ▶ Human Aspects what does that mean to us?
- ▶ Top Ten Human Aspects Principles
- ▶ Emotional impacts and consequences of current situation a human touch.
- ▶ Top ten key HA principles
- ▶ Discussion

Emma Dodgson, *Emergency Planning and Resilience Consultant, Essex County Council*

Julie Hicks, *Content Writer & Lecturer' for University of Wales Trinity St. David 'Civil Contingencies Officer' for Blaenau Gwent County Borough Council*

Elizabeth Tassell, *Senior Emergency Planning and Business Continuity Officer*



Wednesday 8th November

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| 08:30 – 09:30 | Registration |
| 09:40 – 09:50 | Welcome |
| Looking forward - tools to empower and embed Human Aspects across Emergency Planning | |
| 09: 50 – 11:00 | VCSEP – Community Resilience and capability British Association of Social Workers – new disaster training Environmental Agency Innovation Programme and Community Resilience |
| 11:00 – 11:30 | Break |
| 11:30 – 12:30 | Human Aspects JESIP and human aspects Victims of terrorism toolkit Challenging situation diversity, disadvantage and vulnerability Expert panel |
| 12:30 – 13:30 | Lunch |
| Adaptability – humanities superpower | |
| 13:30 – 14:00 | Keynote Enhancing creative practices of emergency planning - Dr Stuart Andrews and Dr Patrick Duggan In this presentation, we'll argue that creative thinking is critical to emergency planning. Whenever a plan doesn't quite fit a live situation, whenever things don't unfold as we might have expected, we need to adapt. Yet 'creative' adaptation can sometimes seem separate to the work of emergency planning, and it can be difficult to know how to develop creative competency. |
| 14:00 – 14:30 | Responders Super Powers: The role of non-technical skills in enhancing critical decision making Chris Scott <i>Crisis & Incident Management Services Manager, Chemtrec</i> In this session we will explore 5 key "Super Powers": Leadership, Situational Awareness, Decision Making, Communication and the ability to cope with stress and mental fatigue. These "Super powers" are critical to our ability to cope with the pressures of an incident, and chart an effective course out of it. We all possess them, but how do we enhance them? We'll explore this during the course of our discussion and deliver key takeaways that you can use to enhance your non-technical superpowers, and those of your response teams. If those are our superpowers, what is our kryptonite? 62% of emergency service workers in the UK are suffering from a mental health condition, while in the US first responders are 40% more likely, than the general population to develop behavioural health conditions including PTSD and depression. We'll explore the impact this has on us before, during and after an incident response and again discuss key activities we can undertake to develop the resilience of ourselves and our wider teams |
| 14:30 – 14:45 | Facilitated Q & A and discussion |
| 15:00 – 15:30 | Break and exhibition |
| 15:30 – 16:30 | The Boxers Guide to Climate Resilience Steve-Scott Bottoms: <i>Writer and performer.</i> Steve is co-founder of the social enterprise Vesper Hill, and professor of drama at the University of Manchester. Angel Scott-Bottoms: <i>Facilitator.</i> Angel is managing partner of the social enterprise Vesper Hill, and brand leader for the Women in Business Network (WIBN) Phil Emonson: <i>Technical Director and Emergency Planning Lead at JBA Consulting. Flood Resilience PWG Chair</i> JBA Consulting is one of the world's leading environmental and engineering consultancies, with an ambition to lead in society's pursuit for resilience to climate change. 'The Boxer's Guide to Climate Resilience' is a storytelling performance commissioned by JBA Consulting, as a means to engage staff and clients alike around a framework for adapting and responding to our changing climate. It recounts the tall tale of what happens when Jo - a lowly planning officer in Madeuptown - seeks advice from the legendary climate warrior, King Cnut. Discussion |



Conference speakers

**Keynote Speaker****Major General Tim Hodgetts CB CBE KHS OSTJ DL.**

We are thrilled to announce that at our upcoming conference that we will be joined by Keynote Speaker Major General Tim Hodgetts CB CBE KHS OSTJ DL. Tim is the current serving Surgeon General of the United Kingdom Armed Forces, the Master General of the Army Medical Services and the elected Chair of the Committee of Chiefs of Military Medical Services in NATO (COMEDS)

**Angel Scott-Bottoms**

Facilitator. Angel is managing partner of the social enterprise Vesper Hill, and brand leader for the Women in Business Network (WIBN)

**Amanda Coleman**

Crisis communication specialist and the director and founder of crisis communication consultancy Amanda Coleman Communication Ltd.

**Andrew McClelland**

Research Associate at the Alliance Manchester Business School (University of Manchester)

**Chris Scott**

Chris has over 20 years' experience in the military and is a specialist in human intelligence., giving him a unique insight in understanding a person's ability to manage unwanted events.

**Emma Dodgson**

Emma works for Essex County Council, leading on planning for the human aspects of emergency planning for the Essex Resilience Forum and her Local Authority writing plans; arranging and delivering training; providing advice and consultancy.

**Mary Jones**

Mary has been the Head of Resilience for the UK Government since September 2022. In her role, she works to enhance the UK's resilience in its ability to prepare for, adapt to and recover from shocks and disruptions.

**Marcus Oxley:**

Marcus is a senior risk and resilience consultant, policy advisor and practitioner with thirty years' operational experience working for international public, private and voluntary sector organisations across Africa, Asia and Europe.

**Dr Patrick Duggan**

Patrick is a researcher, academic leader and research manager with an internationally recognized scholarly profile in arts, culture, performance, and questions of urban living.



Phil Emonson
 Technical Director and Emergency Planning Lead at JBA Consulting and is also the Flood Resilience PWG Chair



Paul Phipps-Williams:
 Head of Local Resilience Delivery at DLUHC, responsible for the Government's strategic engagement with local resilience forums.



Róisín Jordan
 PhD Candidate at Alliance Manchester Business School. Her research examines the processes that most successfully support organisations in the management of societal resilience.



Dr Stuart Andrews
 Stuart is Co-director of Performing City Resilience, a research project exploring intersections between ideas, practices, and strategies of arts, culture, and resilience.



Steve-Scott Bottoms
 Writer and performer. Steve is co-founder of the social enterprise Vesper Hill, and professor of drama at the University of Manchester.



Barry Moss
 After a 25-year military stint, Barry is now a resilience manager for a district general hospital with a terminal RAAC problem. He joined the Trust just before the pandemic which probably says something about his sense of timing and ability to anticipate.



Julie Hicks
 Julie is a full member of the UK Emergency Planning Society, an active and passionate supporter of the EPS UK Human Aspects.



Nathan Hazlehurst
 Nathan is currently the Emergency Preparedness, Resilience and Response (EPRR) Manager for NHS Frimley ICB in the south of England.



Helen Turner
 Helen Turner is currently the Force Preparedness Manager for British Transport Police, managing three teams who carry out emergency planning & business continuity, counter terrorism and major incident training, testing and exercising across the whole of England, Scotland and Wales.